

Dissemination of Aging Resolution Report–Monthly (Report Number CS4323M)

Please be advised that the California Department of Social Services Fraud Bureau discontinued distribution of the Aging Resolution reports last year due to workload/staffing issues and the fact that counties have direct access to this information via SFIS.

The Aging Resolution Report–Monthly (Report Number CS4323M) is a system-generated report, which contains Site ID, Applicant Name, Applicant CIN, Search Type (Open or Closed), File Name, File CIN, Match Date and **Number of Days Old**. The report is broken down by Site ID and cases listed by age (i.e., number of days old).

“E,” “C” or customized “B” level operators (typically county administrators, coordinators and/or supervisors) can print this report from any SFIS workstation within their County.

In addition to this report, the Resolution Screen contains case information broken down into various columns, including Match Date. SFIS enables an operator to sort the information in the Resolution Queue by column heading. Selecting the Match Date Column would list all cases in the resolution queue by oldest to newest or vice versa.

The State will continue to oversee queue activities and will notify a county when it appears that “hits” are remaining unresolved.

For additional information on obtaining the Aging Resolution Report, you may review the training information included on the SFIS website (SFIS User Guides, [Client Input User Guide](#) and/or [System Administrator User Guide](#)) or contact the SFIS Help Desk at 1-866-860-7347.